



## **EAP Service Summary**

- 24/7 toll free telephone access to a masters prepared EAP counselor
- Face to face assessment, short-term counseling, referral and follow-up for employees and their household members for assistance with any personal problems.
- 1700 local counseling offices in the DC metropolitan area
- Nationwide network of 50,000 plus counseling offices
- Worldwide access for international employees
- On-site supervisory training and employee orientations
- Website based & CD ROM supervisory training and employee orientations
- Legal referrals and a 25% discount with attorneys nationwide
- Financial planning assistance provided by a certified financial planner
- Identity Theft Consultations & Resources
- Multi-lingual and American sign language counselors provided upon request
- On-site critical incident debriefings
- Toll free TDD phone service for the hearing impaired and translations services in over 190 languages

## **Work Life Service Summary**

- Child care referral
- Elder care referral
- College planning and private school resources
- Adoption resources
- Pet services
- Health and wellness information
- Convenience services
- Savings center/employee discount program
- Live connect/instant message with a work life consultant
- Learning center
- Relocation center
- On-line seminars & events

Inova Employee Assistance

1-800-346-0110

[www.inova.org/eap](http://www.inova.org/eap)